



Job Posting

Position: **Community Based Victim Services Worker**
Shift Schedule: Monday – Friday 9:00am-4:30pm
Hours Per Week: 35
Grid Level: 11
Wage Range: \$23.10 - \$26.91 (increase wage pending)
Posting: Internal/External
Department: Community Based Victim Services
Reports to: Program Manager
Closing Date: TBD
Apply via Resume to: taryn@tricitytransitions.com

Position Summary:

Tri-City Transitions Society is seeking an individual interested in and experienced in working as a Community-Based Victim Service Worker with victims of crime related to violence in relationships against women, men, children and youth.

All employees of TCT rigorously uphold the confidentiality and anonymity of all clients. Safety is paramount and governs all interactions and job functions. All employees are expected to endorse the philosophy, policies, goals and objectives of the Society and provide services within a cross-program collaborative framework. Transitions employees are expected to maintain an accurate knowledge and practice of policies and procedures specific to the program including community resources.

Position Summary: Provides emotional support services, court support and accompaniment, practical assistance, information and referrals to women, children, youth and men who have experienced violence, abuse or threats including victims of crimes. Provides educational presentations in the community and within schools.

We would like to hear from you if you have the following skills, attributes, experience and qualifications:

Knowledge and understanding of the cycle of violence and its effect on individuals and/or the family;

Demonstrated knowledge and understanding of the Criminal and Family Court Systems together with applicable legislation;

Strong interpersonal skills necessary to deal effectively, compassionately and non-judgmentally with clients, peers and others;

Experience working with clients from diverse cultural backgrounds;

Demonstrated ability to communicate effectively both verbally and in writing and in preparing and delivering presentations;

Demonstrated ability to be non-judgmental, open, accepting and empathic; as well as being able to develop and maintain positive and professional working relationships with co-workers, clients and the community;

Advocacy and accompaniment through the legal, social services, income assistance, housing and medical systems

Demonstrated ability to organize and prioritize work effectively and efficiently;

Ability to work effectively within a team setting and with minimum supervision

Ability to self-manage client demands, work projects and work load;

Knowledge of the local and regional resources;

Qualifications:

Diploma in a related human / social service field together with and understanding of the Criminal and Family Court and applicable legislation;

Two (2) + year's recent relevant and related experience working with victims of domestic violence in a Victim Service/Family support position; or an equivalent combination of education, training and experience.

The position is required to work in a stressful environment, often dealing with clients in crises, which are or have experienced physical, sexual and emotional abuse.

Unionized position

Second language is an asset.