



Crisis Intervention Support Worker Transition House – Part-time permanent Nightshift (awake)

Internal/External Posting

The SAFE Society Transition House is seeking a passionate individual with experience in the social service sector to provide frontline crisis intervention support work in the Transition House.

Located in the beautiful Secwépemcul'ecw (Shuswap) region of British Columbia, the Shuswap Area Family Emergency Society (SAFE Society) is a registered charitable society that provides a broad spectrum of services to persons who are impacted by abuse. The SAFE Society works from an intersectional feminist and trauma-informed philosophy.

We are seeking to fill this permanent 3 day-per-week position. Preference would be for the successful applicant to also take additional on-call casual shifts (up to a total of 40 hours/week) and on-call/backup weekends upon completion of training.

Schedule: 11 pm to 7 am Fridays, Saturdays & Sundays (no break); awake overnight shift

Hours: 24 hours per week

Start date: as soon as possible

Wage & benefits: Wage rate, holiday time and sick time as per SAFE Policy (pro-rated FTE, based years of service) with extended health and benefits eligible after completion of probationary period.

Job Summary

A Crisis Intervention Support Worker is responsible for providing support counselling to resident and non-resident clients who are survivors of abuse - physical, emotional, financial, spiritual, or sexual - in the Transition House setting. The successful applicant must be able to effectively guide people through crisis situations, work with diverse populations, and provide referrals and information.

Qualifications/Skills

- Relevant education or training, experience in a directly-related field, and/or lived experience
- Satisfactory criminal record review including working with vulnerable sector
- Knowledge of the dynamics of domestic violence/abuse and appropriate safety planning
- Knowledge of trauma-informed practice and ability to provide client-centered support while reducing barriers for access to service
- Ability to make sound decisions, often when under pressure or working alone
- Independent, self-motivated worker
- Availability for weekend backup support network to colleagues
- Collaborative approach to problem solving when working in a team setting

- Familiarity/proficiency with relevant computer programs
- Commitment to ongoing professional development and attendance at Transition House Team Days
- Physically capable of completing tasks in the job description such as cleaning and lifting/carrying/sorting donations

Specific Duties: see Crisis Intervention Support Worker Job Description and Nightshift Task List

Performance Standards:

1. Is respectful, non-judgmental, compassionate, and inclusive.
2. Is committed to applying new and relevant theories and practices including reducing barriers and trauma-informed practice.
3. Fosters open communication and collaboration with clients, colleagues, community partners, donors, and volunteers.
4. Plans and organizes time effectively and efficiently. Ability to manage stressful, emergency and crisis situations.
5. Represents the SAFE Society in a positive and professional manner.
6. Respects confidentiality of clients, staff, volunteers and organization as a whole.
7. Displays a positive, pleasant, and courteous attitude, and responds well to supervision and constructive feedback.
8. Uses appropriate and respectful language.
9. Is punctual and consistent in attendance.
10. The successful applicant must demonstrate positive collaboration with other community partners and with other program staff.
11. Demonstrates teamwork and leadership skills.
12. Is able to function independently and frequently under pressure, in an often-chaotic environment, while managing multiple projects and deadlines.

Deadline to Apply: September 15, 2023

How to apply: Send a resume and cover letter to ExecutiveDirector@safesociety.ca

Diversity Statement: Gender is a bona fide occupational requirement of this position: anyone who identifies as a woman+, including those of diverse gender expression/identities, trans and Two Spirit individuals, are encouraged to apply. The SAFE Society is committed to diversity, equity, and inclusion and, as such, encourages applications from qualified individuals who have experienced historical or current barriers to equity including, but not limited to, sexual orientation, persons with diverse abilities, of any race, ancestry, colour, religious, spiritual belief or place of origin, Indigenous People and/or those with lived experience(s). If you require accommodations at any time throughout the hiring process, let us know and we will work with you to meet your needs.

We thank all applicants for their interest, however only shortlisted applicants will be contacted.
Please direct all questions to the above listed email address. No phone calls please.