



## HARMONY HOUSE – Ts'oodun Be 'Unt'oh Yoh

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### Employment Opportunity: CASE MANAGEMENT CLINICAL NURSE

**HARMONY HOUSE** located in Prince George, British Columbia, provides safe supportive housing for women who are struggling with mental health and/or problematic substance use, are pregnant or new mothers in danger of losing their child to the care of Ministry of Children and Families Development (MCFD).

Harmony House is a subsidiary of Phoenix Transition Society, a not-for-profit organization. Harmony House is growing to better serve the increasing needs of its community. With this growth, we are looking for a **Case Management Clinical Nurse** with strong advocacy skills rooted in reconciliation and family progression, to work with our residents. This position reports to the Director of Operations of Harmony House, and the Executive Director of Phoenix Transition Society.

#### CASE MANAGEMENT CLINICAL NURSE

The Case Management Clinical Nurse provides case management and advocacy for the residents of Harmony House. This role works closely with the Harmony House team, physicians, support workers, and community partners, and provides guidance to residents and staff through case management. This role also offers one to one support for intake and discharge planning for residents accessing or exiting the Harmony House program.

#### Key Role Responsibilities:

- Conducts intake interviews, prepares case histories, and outlines necessary services.
- Conducts appropriate referrals to outside community agencies, ensuring residents are connected to nurse practitioner, clinician, and medical team.
- Assesses the needs of residents and assists them to define and implement an action plan.
- Coordinates and leads weekly case management meetings with Harmony House team.
- Provides emotional support, encouragement, and safety planning, with a solution-focused lens to residents and staff.
- Teaches, demonstrates, and guides staff and residents regarding mental wellness, substance misuse, and relapse prevention planning.
- Follows up and supports residents during their healing plan.
- Works closely with Harmony House Social Worker, Team Leader, and Case Management Team.
- Arranges and participates in collaborative meetings and connections with other community agents – e.g. MCFD, lawyers, hospitals, extended family and indigenous communities.
- Provides information to residents and staff on resources available in the community and supports various referrals and applications.
- Maintains paper and electronic files, documents, and records.

#### Qualifications include:

- Registered Nurse/Registered Psychiatric Nurse, or a degree in Nursing.
- Minimum 5 years' experience in case management, managing projects, and teams.
- Knowledge of mental health and wellness, addictions and substance misuse, perinatal substance misuse, harm reduction approaches, and Opioid Antagonist Therapy (OAT).
- Knowledge of best practices for working with and supporting pregnant and/or newly parenting women who use or have a history of using substances.
- Experience working with women who have co-morbidities and medical conditions.
- Experience working with women who are at risk of violence and/or have experienced violence.
- Understanding of gender issues related to substance misuse.
- Knowledge of pregnancy, perinatal care, and normal child growth and development.
- Knowledge and understanding of indigenous cultures, traditions, and protocols.
- Understanding of the effects of intergenerational trauma.



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- Understanding of legislation relating to the rights of Indigenous peoples, e.g. An Act respecting First Nations, Inuit and Metis Children, Youth and Families, MCFD policy 1.1: Working with Indigenous Children, Youth, Families and Communities, Aboriginal Policy and Practice Framework in British Columbia, and the United Nations Declaration on the Rights of Indigenous Peoples.
- Ability to respond, manage, and function effectively in high crisis/trauma situations.
- Ability to maintain confidentiality and exercise discretion when handling sensitive situations and information.
- Excellent communication skills and fluency in English – written, verbal, presentation.
- Self-starter with strong organizational skills and the ability to prioritize tasks and meet deadlines.
- Excellent problem-solving skills.
- Proficiency in Microsoft Office Suite (Outlook, Word, Excel, Powerpoint) and Google Suite (Docs, Sheets, Slides).
- Ability to complete a Criminal Records review and have a clean criminal record.
- Level 1 Occupational First Aid Certificate.
- Naloxone Training.

This is a full-time position – 9am to 5pm, Monday to Friday. Wage is \$35.00 - \$50.00 per hour, depending on qualifications. Harmony House offers a comprehensive and competitive compensation and benefits package.

Qualified applicants can send their **resume and cover letter to: [emtrichard@gmail.com](mailto:emtrichard@gmail.com) with Case Management Clinical Nurse, in the subject line of the email. Closing date for all applications is 12midnight Pacific Time on Friday, May 10, 2024.**

Thank you in advance for your interest. We regret that we can only respond to candidates chosen for an interview.