



WE'RE HIRING!

Transition House Worker

Transition Houses

Casual

Posting Date:
November 15, 2024

Location:
Surrey, BC

Wage:
JJEP Wage Grid Level
10 (\$25.95-\$29.76)

Hours of Work:
Casual

Closing Date:
December 15, 2024

Options Community Services is a non-profit organization dedicated to delivering social services across the Southern Fraser region (Surrey, Delta, White Rock and Langley) from early childhood to seniors.

Our comprehensive range of programs and services relies on collaborative relationships with individuals, businesses, community groups and government bodies to create focused, effective and responsive resources for the community.

Position Overview

Are you passionate about supporting individuals in transition with compassion and respect? We're seeking dedicated individuals to join us as **Transition House Worker**. As part of our team, you'll provide crucial support and guidance to clients during their stay, ensuring they feel safe and empowered throughout their journey.

Reporting to the Program Manager, our selected candidate will provide guidance on how to access confidential services in areas such as financial aid, legal assistance, housing, counselling and more. You will be responsible for specific functions including, but are not limited to:

- Provide crisis intervention on the support phone line, offering supportive listening and referrals for suicide prevention, mental health support, and substance abuse services.
- Monitor and maintain the safety and security of the premises, ensuring all program equipment is safely used and meets current regulations.
- Assess and respond to critical incidents involving child apprehension, substance misuse, mental health crises, potentially suicidal behavior, and violent situations.
- Offer a woman-centered approach, respecting women's choices and expertise, by presenting a range of available options.

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- Collaboratively identify and assess ongoing needs of women and their children, assisting in the development and implementation of action plans based on their goals.
- Develop, manage and store client records according to agency protocols and compiling statistical data while ensuring confidentiality, accuracy and clarity in documentation.

Qualifications

Essential qualifications include a solid understanding of the cycle of abuse, dynamics of violence against women, and intergenerational patterns of abuse. Experience in supporting individuals affected by gender-based violence or abuse, as well as possessing a Food Safe Certificate, would be advantageous for this role.

The ideal candidate should possess a Diploma in a related human or social service field, supplemented by at least one year of recent relevant experience, or an equivalent combination of education, training, and experience. This position requires union membership and compensation is in accordance with Appendix A of the BCGEU Collective Agreement.

This position is **open to Female applicants only**. A current **Level 1 First Aid/CPR Certificate** is mandatory, along with a **valid Class 5 B.C. Driver's License** and a satisfactory **Driver's Abstract**. Access to a reliable vehicle is preferred.

If you possess the necessary communication skills, crisis management abilities, and a passion for supporting individuals in crisis, we invite you to apply. Your expertise in maintaining high standards of client care and your commitment to cultural sensitivity will make a valuable contribution to our team.

This role requires the incumbent to undergo a Police Information Check (PIC), and a Vulnerable Sector Check by the Ministry of Justice.

How to Apply

If you are interested in this exciting opportunity, please submit your **RESUME** and **COVER LETTER** through this link: <https://rb.gy/tcd4xz> and click "APPLY".

We thank all applicants for their interest in working with OCS. Due to the volume of applicants, only those qualified and shortlisted will be contacted.

The land which we are on is the unceded territories of the Coast Salish peoples including Kwantlen, Katzie, Matsqui, Musqueam, Semiahmoo, Tsawwassen, Kwikwetlem and the Sto:lo Nations.