



# Beyond Bricks and Mortar Webinar Series:

## Lessons Learned in Operating Long-Term Housing

Thank you for joining the Lessons Learned in Operating Long-Term Housing webinar! Below are some resources to accompany the training:

### Design and Development of Long-Term Housing

- [BCSTH: Foundations in Women-Centred Housing Online Course](#)

This course covers foundational Long-term Housing knowledge including a Women-Centred Housing Model, exploring the Housing Continuum, and the Residential Tenancy Act. It is designed for BCSTH members who are new to Long-Term Housing.

- [BCSTH Developing Women-Centred Housing Toolkit](#)

This toolkit provides an overview of the development process for affordable housing projects for organizations providing housing to women and their children who have experienced violence or are at risk of violence.

- [BCSTH Women-Centred Housing Design Toolkit](#)

The WCD Toolkit aims to inform the design of appropriate and accessible long-term housing with a focus on intersectional gender-sensitive and violence- and trauma-informed design. This toolkit seeks to improve the development of housing with efficient, safe, and accessible features.

### Tenancy Education and Successful Tenancies

- [Community Housing Transformation Centre RentSmart Education Program](#)

RentSmart is a program designed to develop a network of certified community educators to foster healthy and sustainable rental relationships. It aims to empower tenants, provide tools to landlords, and build strong communities across Canada.

- [Tenant Resource & Advisory Centre Renting It Right Online Course](#)

Renting It Right is a free online learning platform for BC tenants that consists of three video-based and self-paced courses: Finding a Home, Tenant-Landlord Law in BC & Dispute Resolution.

## Trauma Informed Practices and Operations

- [Trauma Informed Housing - A Toolkit for Advancing Equity and Economic Opportunity in Affordable Housing](#)

The connection between trauma and housing is multifaceted. The housing system can cause trauma, can intersect with other systems that have caused trauma and can trigger trauma. This Trauma Informed Housing Toolkit is a great place to start with analyzing how long-term housing can align with trauma-informed practice.

- [BC Housing Resident Management Guide](#)

This guide explains the rights and obligations of residents, co-op members and housing providers in affordable housing developments in British Columbia; the resident application and selection process; and resident management policies and procedures.

## The Residential Tenancy Act

- [The Residential Tenancy Act](#)

The Residential Tenancy Act (RTA) is the primary piece of legislation that governs most residential tenancies in the province. It outlines the rights and responsibilities of both landlords and tenants, ensuring a fair and legal framework for rental housing. [The Residential Tenancy Branch \(RTB\)](#) administers the RTA and helps resolve disputes between landlords and tenants.

- Remember that BCSTH Members have access to helpful operations resources in the BCSTH Member portal.**

If you have any questions or would like to share a resource with the BCSTH Membership, please email, Jess at [jessicagoerzen@gmail.com](mailto:jessicagoerzen@gmail.com)