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Second Stage Housing Support Worker

On Her Way - Smithers, British Columbia

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Department	Employment Type	Minimum Experience	Compensation
On Her Way	Part-Time	Mid-level	\$29.02 - \$31.12/hr

Second Stage Housing Support Worker

Northern Society for Domestic Peace (NSDP) is seeking a compassionate and dependable ***Second Stage Housing Support Worker*** to join our On Her Way Second Stage Housing program. This position offers 22.5 hours/week with a comprehensive benefit package.

The Resident Support Worker provides practical and emotional support to women and their children as they work toward safety, stability, and independent living. Working as part of a supportive team, this position helps residents identify goals, develop individualized service plans, access community resources, and navigate their transition into and out of second-stage housing.

Key Responsibilities

- Support the screening, intake, orientation, and move-in process for new residents.
- Provide ongoing practical and emotional support to residents and their children.
- Assist residents with individualized goals, service plans, and safety needs.
- Provide advocacy, referrals, and connections to community resources and services.
- Participate in regular one-on-one meetings with residents.

- Assist with information sessions, support groups, celebrations, and community-building activities.
- Support residents in securing independent housing as they transition out of the program.
- Maintain accurate client files, logs, and other program documentation.
- Work collaboratively with NSDP staff and community partners.
- Maintain confidentiality and professional, respectful relationships at all times.

Qualifications

Applicants should have:

- Grade 12 completion.
- A degree in a related field **and/or** a combination of relevant training and experience in social service delivery.
- Training and/or experience in areas such as crisis management, counselling, safety planning, suicide intervention, and intimate partner violence.
- The ability to build positive relationships and work collaboratively with community organizations and service providers.
- Strong communication, teamwork, organizational, and interpersonal skills.
- A compassionate, respectful, and non-judgmental approach to supporting women and families.

Due to the nature of the services provided and the needs of the women and children served by this program, being a woman is a bona fide occupational requirement of this position. This requirement is made in accordance with the British Columbia Human Rights Code.

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